

3Ease

Engagement Surveys

What is customer engagement?

It's about customer experience. It's about putting in place ways of working that inspire customer loyalty, referrals and increase profitable sales.

Can you afford to lose your customers?

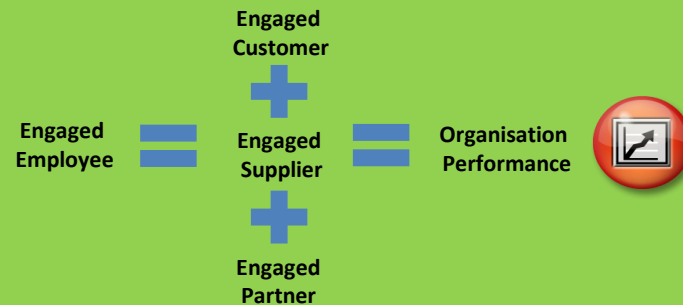
Organisations who engage their customers are more successful because engaged customers buy more, stay longer and are up to 36% more profitable.

How do I know if my customers are engaged?

The simplest way to find out is ask. Our surveys use the best questions to find out how engaged your customers are and what they really think about working with your business.

Who uses 3Ease?

In the current environment there is huge pressure to drive down costs, maximise sales and improve service. SME's across the UK are using 3Ease because engaged workforces create loyal customers, deliver better business performance and positively impact on your bottom line.



3Ease are the only engagement surveys designed exclusively for SME's:

- Low cost
- Send them whenever you like
- Easy to administer on-line questionnaires
- Easy to understand and complete the survey has just 12 questions
- Open and closed questions
- Compare your results and progress against other SME's
- Track your results and progress over time
- Comprehensive, easy to read results

To see how 3Ease could help your organisation please contact
michelle@3ease.com
we'll be delighted to talk with you

